

Introduction

ORAFOL Americas Inc. warrants ORAGUARD[®] 2815 Paint Protection Films are free from material and manufacturing defects and meets the published technical specifications. This specific warranty is effective for a period of ten (10) years from date of installation, provided the film is properly stored, processed, and installed according to ORAFOL's guidelines.

Warranty Coverage

During the first ten (10) years, ORAFOL will, at its discretion, either repair or replace any film that exhibits defects such as yellowing, cracking, blistering, or delamination. For the first three (3) years, additional protections against oxidation, loss of gloss, UV damage, and fading are also included, assuming professional installation and proper maintenance.

If a defect arises due to material or workmanship within the specified warranty period and under normal use conditions, ORAFOL will coordinate with an authorized installer to remove and replace the defective film at no cost to the owner. This warranty is limited to the repair or replacement of the film and does not extend to indirect, incidental, or consequential damages.

Exclusions

The warranty does not cover:

- Damage from improper handling, storage, installation, or maintenance.
- Damage from physical abuse, misuse, harsh chemicals, or accidents.
- Stains, scratches, scuffs, and abrasions caused by improper washing, automatic car washes, or third-party handling.
- Use of the film in non-approved applications or with non-authorized products.
- Environmental damages from road debris, rocks, and other forces.
- Damage caused by accidents, such as collisions, fire, vandalism, hail, or natural disasters.

To ensure the validity of this limited warranty, ORAFOL's products must be stored, handled, installed, used, and maintained in accordance with the instructions provided by the company. Compliance with these guidelines is a condition to this warranty. If you need more information on these instructions, they can be obtained on the ORAFOL website or from your ORAFOL regional sales representative.

The customer is responsible for ensuring the product's suitability for their intended use. Any information or advice provided by ORAFOL about the product's application or compatibility should be verified by the user, as it is intended for general reference only.

Transfer of Warranty

This warranty can be transferred to a new owner, provided that the new owner submits proof of purchase by the original owner and installation date. The transfer will entitle the new owner to warranty coverage for the remaining period of the original warranty.

To transfer the warranty to a new owner, contact ORAFOL's Product Support team to change any personal information.

Claim Process

To initiate a warranty claim, the owner must provide the original proof of purchase, product serial number, a detailed defect description, and relevant photographs. Claims must be submitted through the installer who originally applied the film, including the owner's contact information and installation details. The installer is responsible for registering the film with ORAFOL Americas to be eligible for the ten (10) year limited warranty.

Limitation of Liability

The liability of ORAFOL under this warranty is limited to the replacement or repair of defective films only. In no event shall ORAFOL be liable for any labor, or for any indirect, special, incidental, or consequential damages arising from the failure of the product, including but not limited to lost profits, loss of use, loss of time, loss of revenue, inconvenience, loss of business opportunities, damage to reputation or goodwill, or loss of data. This limitation applies even if ORAFOL was advised of the possibility of such damages, or they could have been reasonably anticipated.

For more detailed information or to address specific concerns, please contact ORAFOL Americas directly through the provided customer service information.

All specifications are subject to change without prior notice.



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